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Customer Oriented Software Quality Assurance. This is a comprehensive, practical "How-to" guide to customer-focused software quality assurance, for organizations of all sizes and types. The premise of this book is simple: your customers are the best judge of software quality.

Customer Oriented Software Quality Assurance by Frank P. Ginac

This is a comprehensive, practical "How-to" guide to customer-focused software quality assurance, for organizations of all sizes and types. The premise of this book

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is simple: your customers are the best judge of software quality. Therefore, your customers must be an integral part of your QA program. Learn how to design a QA program that builds on your customers' expectations.

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### Customer Oriented Software Quality Assurance

Customer Oriented Software Quality Assurance by Frank P. Ginac This is a comprehensive, practical "How-to" guide for software companies and developers both small and large. The basic premise of the book is that the customer is the ultimate judge of product quality, therefore the customer must be an integral part of the development of the QA program.

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Although this book provides you some basic insights about customer-oriented quality assurance concepts, it offers too little and too primitive basics for someone who want to learn solid software QA basics, processes, methods, and metrics, and standards, and quality systems. It does not provide fundamental

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